

Customer Checklist



You're All Set Up!

Welcome to **Canada's Fastest Internet**. To make the most of your new service, here are a few important next steps:

Manage Your Account Online*

Complete your MyTelMAX account setup:

1. Visit telMAX.com.
2. Click the “Log In” button at the top right corner.
3. From there, register for a new account or sign in to your existing one.

Once your account is set up, you can:

- Update, confirm or edit your account information
- View your bill and check your account balance
- Make secure online payments
- Add or update your credit card

Note: Your account number can be found on your bill or in your installation confirmation email.

Get the Most from Your Whole Home WiFi Powered by eero

To complete your WiFi setup, you'll receive emails from both telMAX and eero. Follow the steps below:

1. Download and install the eero mobile app



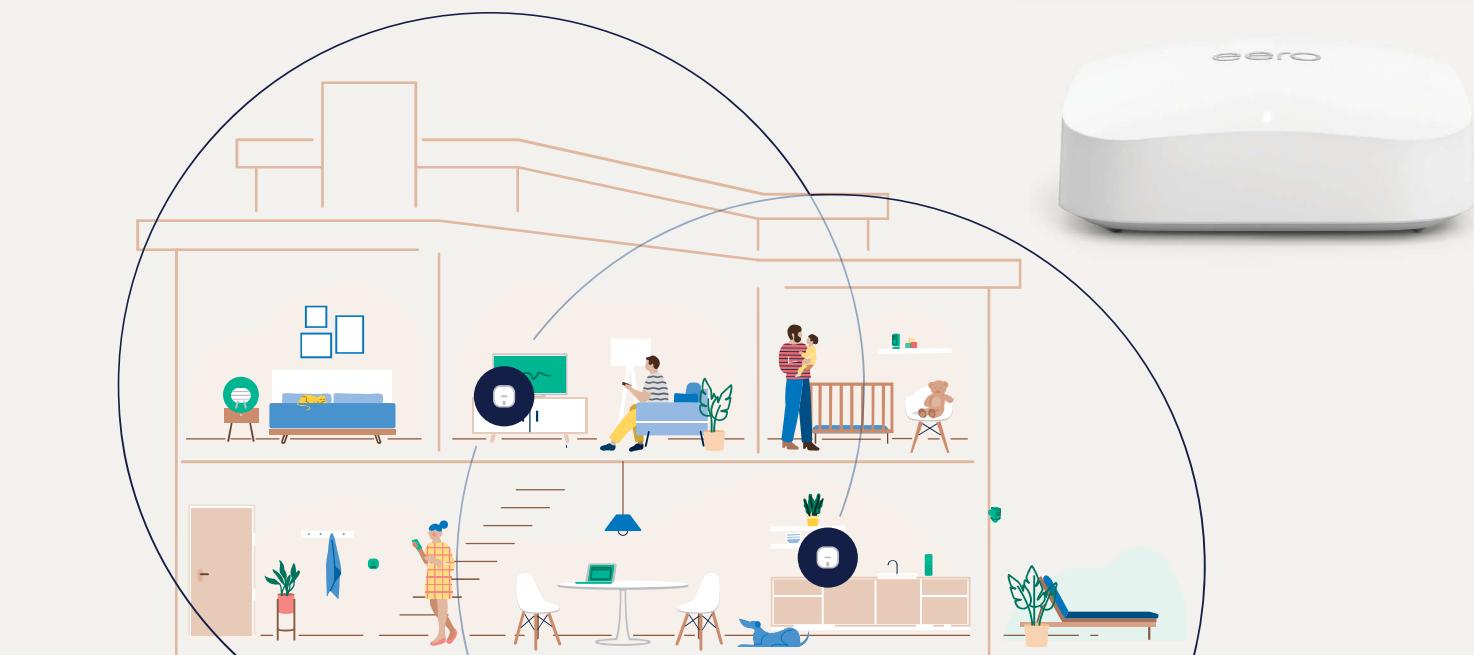
2. Create an eero account and sign in



3. Run an in-app network speed test



4. Add your personal devices to your network



eero



For further assistance, please visit:

telMAX.com/support or

[email: activation@telMAX.com](mailto:activation@telMAX.com)